

Save the Date: Design-Expert version 10 support ends Feb 28 2023

Hello! Here at Stat-Ease, we're always looking for new ways to help you make the most from every experiment. Our development team is constantly refining and improving Design-Expert® software, and we focus our efforts on developing the program for the future. What this means for you is that your version of Design-Expert (DX10) will no longer be supported as of February 28, 2023.

Don't worry: if you purchased a "buy-once" license, and it's installed on your computer, you won't lose access. However, we won't be able to offer you any technical or statistical support or help you with new installations after February. If your computer crashes, or you upgrade your machine, you will lose access to the program. The current version of Design-Expert is v13, with an updated 2022 version to be released shortly. All of your files are fully compatible with the new versions.

To protect your work and your access to Design-Expert, now is the time to start thinking about upgrading your software. By switching to a subscription license, you'll ensure that you always have access to the latest supported version of Design-Expert, as well as a direct line to our support teams. We offer other licensing options, too.

Our records show that you purchased your software through one of our value-added resellers. If you require their contact information, we're happy to provide it, or you may [view it on our website](#). Please reach out to them with any questions you have about the program or our licensing options.

Thank you,

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P.S. If you think you got this message in error, please let us know! You may have more than one license in your account and we'd like keep our records accurate.